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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I had AT&T for nearly 4 years while I was living else where and when I transferred into my current neighborhood. There were a number of issues with the trunk line that fed my building. After numerous requests and additions to to this large organization there was barely any movement or change to my internet speeds and the ability to get a solid connection that's critical for my livelihood.

After being fed up I switched to Sonic who had leased some of the same copper from AT&T and now they took an active interest on my behalf and proceeded to fix the root cause with AT&T. How easy it is for a customer can be treated this way by a large corporation. Whereas a smaller business has the bandwidth and the ability to take care of a single customer like me.

Not only that they even upgraded me to their own deployed fiber network the moment it was possible. IF this is not the kind of responsible corporations that we need in America I don't know what else is. The cost of laying this fiber is large and large companies get large subsidies and contracts. But support the smaller businesses as well and let us have choice in broadband which will most certainly as everyone in the FCC agrees drives up the quality for the consumer, customer, and citizen.

Why wouldn't the FCC play the advocate here for me -- the taxpayer.

Abhi Kris